

uSpectrum PC Software

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Original / Authorized Agent Stamp

Product Serial Number :

Purchase

Date :

52-72-00016-0100 V1.0







PG100N



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To get more information related to operation, firmware upgrade and warranty terms; online application for correction and repair service, please visit <u>www.uprtek.com</u> to download the complete version.

1.1 Product Overview

Your Spectral PAR Meter PG100N is a palmtop photon meter that measures range of light sources in multiple modes. It may measure PPFD(Photosynthetic Photon Flux Density) of plant light source Spectral PAR Meter PG100N comes with 3.5" touch control screen. User friendly smart interface enables fast and easy use of this product. Removable optical sensor design enables remote measuring and keeping measurements in SD card.

Connect this product to a PC by USB cable enables easy data management with exclusive software.

1.2 Packing Contents

Please ensure the following are included in package of this product: In case of any flaw and/or loss please call the dealer or this Company for help.







Case

PG100N Spectral PAR Meter



Power Adaptor

USB Cable

3M Type-C USB Cable (remote measurement)



Protection Bag



Screen Wiper



SD Card

Warranty Card



Cap Strap





(It is used to connect with APP.)

WiFi Wing wireless remote control card



01

1.3 Appearance Introduction



1.4 Annual Product Calibration

As the product is a high-precision instrument, please use it cautiously. To ensure the accuracy of measurements, annual calibration is recommended. Please consult the agent or the customer service department for the calibration service.

1.5 Product Notes and Precautions

 PG100N Spectrometer is a high-precision instrument. Please unpack with care. Any vibration or collision may cause instrument damage. If the product doesn't work normally or needs repair, please don't attempt any repairs. All repairs must be performed by the authorized customer service agent.

Most LCD screens have a very small and inconsequential defective pixel rate 2. (usually less than 0.1%). This results in occasional pinpoints of white or other colors but will not affect the accuracy of measurements.



Please read the following precautions to avoid fire, excessive heat, chemical leakage and explosion :

- Do not disassemble or modify the battery.
- Do not expose the battery to heat (fire) or water/moisture.
- When disposing used/old batteries, wrap with insulation tape to shield the battery from electrical contact with metallic objects, which might ignite a fire or explosion.
- If the unit is plugged into the power adapter and the battery seems to be overheating, or if there is smoke or peculiar odors emanating from the unit, unplug immediately to avoid the possibility of fire.
- However, do not touch the cables if there is heat emanating from near the cables as melted or deformed cables could expose wiring and result in burns or electric shock.
- Do not use cloth or anything to wrap or cover the equipment while charging this could cause the unit to overheat, melting the casing or causing fire.
- If the unit is accidently immersed in water, or if moisture has seeped inside, or metal objects have dropped into the casing, immediately remove the battery to avoid fire or electric shock.
- Do not operate or store the battery in high-temperature environments-it will cause battery leakage and/or shorten the life of the battery.
- Do not use paint thinner, benzene or other organic solvents to clean the equipment – this may damage the exterior finish or touch screen, and may even ignite fire.

2.1 Preparing Before Use

Battery installation :

Step1. Hold PG100N, then press the battery cover. Step2. Press the battery cover down to remove it. Step3. Install the battery after removing battery cover.



 $\%\,$ Press battery cover downward to unlock it from cover latch before pushing it outward of the

body



- Charge the battery full for 6 hours before using it for the first time.
 To prevent power outage during using this product, please check whether the red light has turned off (fully charged) according to instructions given in next page item1. Once this product is enabled keep an eye on indicator of balance of battery charge at upper right corner of screen.
- In case a battery goes exhausted soon after fully charged then its life cycle has ended. Please call your dealer for replacement with new one.
- Time span your battery can last varies with its life cycle. Newly shipped battery after full charge may last around 5 hours.

2.1 Preparing Before Use

Charge your battery :

Connect charger to charging port of this product to start charging its battery.

1. Product in off mode: The power key lights red during battery charging and turns off after it is fully charged.



2. Product in on mode: A flash symbol displays at upper right corner of screen of this product during charging and disappears after it is fully charged.

BASIC	, 🗛 💸 🛃	
сст	8188 K	
к CRI	58.7	
Ra LUX	1320	
λp	503 nm	
nm		

2.1 Preparing Before Use

Install SD card :

You may save measurement data in file of Excel (xls) format and image data (spectrum and chromaticity coordinates diagram) in format of (JPG) in SD card with capacity at 1GB or more.

※ Insert SD card in direction as indicated



※ Press to remove SD card





 The SD card features a card latch design to prevent it from loosening You may feel that the SD card is stuck when it is inserted in or removed. In case it is like this, pull or push it a little harder to get it in place or removed. To remove SD card: Press it as shown in step ①, pull it out after it ejecting a little as shown in step (2).

2.1 Preparing Before Use

Connect optical sensor to host :

See diagram below for reverse installing your optical sensor. Please power off this product before removing optical sensor from host then turn around before inserting in host. Power on this product again after it is fully installed.



Use Type-C USB cable for remote measurement as shown in diagram below. Power off product before connecting Type-C USB cable to it. Power it on again afterwards.



2.1 Preparing Before Use

Set up date and time

Set up date and time before taking any measurement.





page.

2.2 Taking a Measurement

Precautions on optical sensor installation

Make sure optical sensor latch is well connected to host.





Dark calibration



2.2 Taking a Measurement

Measurement

Click "BASIC" mode to enter measurement page.





Point optical sensor to light source to be tested.



Press the measurement button at bottom center of screen or the measurement key at left hand side to measure.(You can press measurement key at both sides.)

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This product beeps once after measurement is done and displays results on screen.

2.2 Taking a Measurement



Press the setup button Click "Save file" at lower left corner.

Save data

OK

File name :

4732.IPG

EXCEL file name : X ESPDYYYY MMDD HHMMSS regular (year) (month)(day) (hour/min/seconds) Model Name MK350NPREMIUM Serial Number AXXJ0231 Time 0.274863 /SD/ESPD2017 0601 164732.xls You may save entire source data. /SD/PICTURE/IMG2017 0601 16 JPG file name : IMGYYYY MMDD HHMMSS Ĭ. regular(year) (month)(day) (hour/min/seconds) BASIC A 😳 🗐 SPECTRUM A 😳 🗎 Measurement data is 445 now saved in SD card. 8188 K You may note down file name if necessary. 1320 ▲ You may save measurement screen in "BASIC mode", "SPECTRUM mode", "PPFD mode", "PFD mode" and "CIE 1931.1976 mode".

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2.3 Setup Items in OPTION

Click OPTION icon in main screen to set up this product.

Image: Spectrum constraints <

Previous Back to Next page main menu page

Backlight Setting

Power Saving Setting

 Backlight

 100%

 Yes
 No

Power saving + 10min -

No

Date Setting

Time Setting

Yes



Canguage
English
Yes No

+/-: Adjust key

2.3 Setup Items in OPTION





Please refer 5.2 for USB mode setup.



1. You cannot set up battery. The screen remains intact after you tap it.

3.1 BASIC Mode

Click "BASIC" icon in main screen to display measurement readings.



3.1 BASIC Mode

Customize the four measurement items in BASIC mode.

The 4 items on the Basic list can be customized with different units of measure according to your preference.



Click the item to be changed.

PPFD PFD

PFD-FR

P

Click items to be shown in

key at bottom of screen to

back to last page without

selecting any item.

position 1. Click " 🕞 "

PFD-G

M

3)

PFD-UV PFD-R

R

(2)		
LUX		ССТ
Duv	λpV	x
У		v'
Δ×	∆у	∆u′
Δv′	λp	λpV
λd	Purity	IRR
CRI	R 1	R 2
R	₽	ы М

List of available items displays, click down arrow key "ك" to scroll down to next page.

[4		
	BASIC	_ 🗛 🐼 🗐	
	сст	0	
l	→ PPFD µmolm ⁻² s ⁻¹	0.0 000	
	LUX	0.0000	
	λp	0	
		ê 🔒	

Default item changed. Follow the same steps to change other default items.

3.2 SPECTRUM Mode

Click "SPECTRUM" icon in main menu to display spectrum in range of 380~780nm.

1.



3.3 PPFD Mode

Click "PPFD" icon in main menu to validate Photosynthetic Photon Flux Density (PPFD) measurement as well as PFD measurement of red, green, and blue light.

		÷		
	PPFD : Photosynthetic Photon Flux Density Number of photons in range		PPFD	A 🚱 🚺
	area in unit time.	Ň	P P F D 400-700nm	11.59
	PFD-B · PFD in blue field PFD in range of 400~500nm.	1.1	P F D - R 400-500nm	3.03
	PFD-G : PFD in green field PFD in	4	P F D - G	5.68
	range of 500~600nm.	1	P F D - B 600-700nm	2.87
	PFD-R · PFD in red field PFD in range of 600~700nm.	(*	<u>ه</u>

3.4 PFD Mode

Click "PFD" icon in main screen to validate measurement of PFD (Photon Flux Density) in range of 380~780nm.

			PFD	_ 🗛 🛟 🗐
	PFD : Number of photons in range	Г		
	area in unit time.	2	P F D 380-780nm	11.59
	PFD-UV : PFD in UV field PFD in range of 380~400nm PFD-FR : PFD in IR field PFD in	2	P F D - U V 380-400nm	3.03
		Ì		
		1	P F D - F R 700-780nm	5.68
	range of 700~780nm			
				B 🔒

3.5 CIE Mode

Click "CIE" icon in main screen to validate CIE 1931 and CIE 1976 chromaticity coordinates chart.

Click chromaticity coordinates chart to switch between CIE1931 / CIE1976.





3.6 LOGGING Mode

Click "LOGGING" icon to start continuous measuring and save readings in Excel file format automatically.

Set up operation conditions

Set up ETime (exposure time), measurement interval, count (recurrences)





Click "Interval" to set up time span between two measurements. Scope: 00(hh):00(mm):00(ss)~23 :59:59



Click "Counts" to set up number of measurements (recurrence count). Scope: 1~4000



R B

Click icon at lower left corner of screen to set up in details.

Integration mode Manual mode		Integration mode Auto mode Manual mode		ē	💆 Integration ti		
integration time	•				100	+ 100 ms -	
		Yes	No		Yes	N	
		% Exposur	e mode car	have	exposi	ure tim	

※ Exposure mode can have exposure time set up in manual mode only.

3.6 LOGGING Mode



Press the measurement button at bottom center of screen or the measurement key at left hand side to measure. (You can press measurement key at both sides.)



Press the key at bottom center of screen to stop continuous measurement.

The Count option will reset to its default settings after measurement is done.

3.7 BROWSER Mode

The Browser (on Home Screen) allows you to review historical data that was previously saved to the SD card.



2	1
📕 /SI	10
	PICTURE
	ESPD2017_0813_165546.xls 2017/8/13 7.0Кв
	ESPD2017_0813_16582xls 2015/08/13 7.0KB
R	🕞 🖬 🖌
1	

Press the "BROWSER" icon.

A file browser will show the files on the SD card.

If you select an excel file, a review menu will be displayed.



Previous page



Back to main menu



Return to the previous folder

Next page

3.7 BROWSER Mode



Press any of the icons to review the data.



Displaying the data of excel file.



Back to main menu



Next file

4.1 Measurement Settings

In mode of "BASIC", "SPECTRUM", "PPFD", "PFD", "CIE" you may click icon at lower left corner for settings in details.



Save format Excel Excel + jPG Yes No You may opt to save Opt

Auto save
Auto save
On
Off
Yes
No

You may opt to save measurement data of Excel file only or both Excel and JPG files.

Opt to select auto save measurements or not. Select auto or manual mode. Exposure time need be set in case

Integration mode

Auto mode

Yes

Manual mode

Integration mode

manual mode is chosen.

No

Integration time

25

Save format



Exposure time may set in unit of microsecond (0.001 second). Valid range: 2~1000ms at step of ±1ms when exposure time is less than 100ms and ±20ms otherwise.

4.1 Measurement Settings



Select for one time or continuous measurement. In case continuous measurement is set. press Measurement / Local Measurement key to start auto measurement at frequency of once per 3 seconds. Press Measurement / Local Measurement key again to stop continuous measurement. (See Section 4.2: Continuous measurement for reference.)

Select to on/off operation sound. Set operation sound on to beep once after measurement operation (enabled by pressing the Measurement / Local Measurement key) completed. This product is default to run background calibration after power on. This operation enables running background calibration any time.

About auto save:

 Measurements are auto saved (Excel + JPG) in case this operation is set on. In case there is no SD card inserted when measurement is running, this product prompts warning messages while keep on measuring.

Measurements are saved only by clicking Save icon in case this operation is set off.

4.2 Continuous Measurement Settings

Click icon at lower left corner of "BASIC" screen, click "Capture function", "Continuous", "Yes".



Press measure key or click measurement button at bottom center of screen to start continuous measurement. Click measurement button or press measure key again to stop continuous measurement.

- 1. Users cannot save the measurement data while processing continuous measurement.
- 2. Adjust the integration time is only allowed in the manual mode.

5.1 Connecting with Mobile APP

WiFi Wing wireless remote control card

Insert WiFi Wing card to the system. At IOS or Android platform, download PG100N APP and install it on your mobile. Then you can connectit with system for the measurement of wireless control______





WIFI WING wireless remote control card (It is used to connect with APP.)

 $\frac{1}{2}$ For more operation, please refer to Wing user manual. Please visit UPRtek official site, http://www.uprtek.com → Support → Download Center.

Install APP

Download and install the PG100N APP on your Mobile.



5.2 Connecting with uSPECTRUM

Install uSPECTRUM PC software

Please visit UPRtek official site, http://www.uprtek.com \rightarrow Support \rightarrow Download Center, Download and install uSPECTRUM software on the PC. Then you can connect it with the system for USB control of measurement.



Set USB PC connection mode

You may connect this product to a Windows PC with USB (rather than Type-C USB) cable.

Note: Please select PC connection in USB mode in items of OPTION mode.

Mass storage : Save measurement data in SD card of PG100N.

PC connection :

Connection PG100N to PC via USB cable for measurement use with LIGHT ANALYZER.



5.2 Connecting with uSPECTRUM

Measure

After connection, the PG100N screen will display as shown.



5.3 Troubleshooting

In case of system failure or stuck (screen gets locked) please press and hold the power key for 3 seconds to shut down this product. Then power it on again and see does it back to normal. In the problem persists, run steps below to reset this product.

To reset this product : Reset this product by pressing the reset key with sharpened pencil.



• •	•

 DO NOT use sharp point objects with diameter less than 1mm (e.g., paper clip and ball pen) to press the key as it may lead to board circuit induction or damage and failure to this product.

DO NOT use pencils with broken point to press the key as the pigment core may jam the key for reset or lead to damage and failure to this product.

	Spectrum		
Sensor	CMOS Linear Image Sensor		
Illuminance meter class	Conforms to JIS C 1609-1:2006 for General Class A		
	Conforms to DIN 5032	Part 7 Class B.	
Wavelength Range	380~780 nm		
Wavelength Data Increment	1 nm		
Spectral Bandwidth	Approximately 12 nm (Half Bandwidth)		
Wavelength Reproducibility	± 1 nm*1		
	1. 70 ~ 150,000 lx		
Measurement Range	2. 0.5~1,000 W/m ² (Irradiance)		
	3. 1~3,000 µmol/(m ² *s)	(PPFD)	
Illuminance Accuracy		± 5%	
Illuminance Repeatability (2σ)		0.2%	
Color Accuracy	Illuminant A @ 2,856 K	± 0.0025 in CIE 1931 x,y	
Color Repeatability(2o)	at 20,000 lx ^{*2}	x y : 0.0005	
CCT Accuracy		± 2%	
CRI Accuracy @ Ra		± 1.5%	
Stray Light	-25 dB max. ^{*3}		
Integration Time Range	2 to 1,000 ms		
Digital Resolution	16 bits		
	Feature		
Capture Function	One time / Continuous		
Operation Mode	Standalone Mode / WiF	i Mode ^{*4}	
	/ USB Mode (MSC Mod	de ^{*5} + PC connection)	
Integration Mode	Auto / Manual		
	1. Basic Mode		
	2. Spectrum Mode		
	3. CIE 1931 / CIE 1976	Chromaticity Mode	
Measuring Modes	4. PFD Mode		

	5. PPFD Mode	
	6. Logging Mode	
	7. Data Browser Mode	
	8. Option Mode	
	1. Illuminance (LUX) / Foot Candle (fc)	
	2. Correlated Color Temperature (CCT)	
	3. CIE Chromaticity Coordinates	
	(1) CIE 1931 x,y Coordinates	
	(2) CIE 1976 u',v' Coordinates	
	4. $ riangle x$, $ riangle y$, $ riangle u^{\iota}$, $ riangle v^{\iota}$	
	5. Delta uv (Duv)	
	6. Dominant Wavelength (λd)	
	7. Excitation Purity	
	8. Color Rendering Index (CRI , Ra $)$ / R1 ~ R15 $$	
	9. Spectral Power Distribution (\mbox{SPD}) $\mbox{mW/m}^2$	
Measuring Capabilities	10. Peak Wavelength (λp)	
	11. Peak Wavelength Value (λpV)	
	12. Intergration Time (I-Time)	
	13. Irradiance $(380nm780nm)$ W/m²	
	14. Photosynthetically Active Radiation (PAR)	
	(1) PPFD(400nm~700nm)	
	(2) PFD-R(600nm~700nm)	
	(3) PFD-G(500nm~600nm)	
	(4) PFD-B(400nm~500nm)	
	(5) PFD(380nm~780nm)	
	(6) PFD-UV(380nm~400nm)	
	(7) PFD-FR(700 - 780nm)	
System Configurations		
Display	3.5" 320X240 Resistive Touch LCD	

Max. Files	\doteqdot 68,000 Files @ 8GB SD Card (Excel + JPG)
Battery Operation Time	\leq 5 hours / Fully Charged
Power	Adapter : 2500 mAh /
	(3.7V Rechargeable Li-ion Battery)
	SD Card (SD2.0 , SDHC / up to 32G) /
Data Output Interface	Mini USB Port (USB 2.0) /
	WiFi SD Card compatible with iOS and Android
Data Format	Compatible Excel / JPG
Dimensions	200 x 77.7 x 2.2 mm (H x W x D)
Weight (with Battery)	276 g ± 20 g
Operating Temperature	0 ~ 35 °C
	, relative humidity 70% or less without condensation
Storage Temperature	-10 ~ 40 °C
	, relative humidity 70% or less without condensation
	English / Traditional Chinese / Simplified Chinese /
Display languages	Japanese / Spanish / German / French / Italian /
	Russian

*1 : Input source must be a stable light source.

*2 : Temperature 23±2 $^\circ\!\mathrm{C}$ and relative humidity 50% or less.

*3 : Input the 550nm monochromatic light and measure the stray light ratio at 550nm ± 40nm.

*4 : It can be connected to mobile phones and tablet computer.

*5 : MSC Mode- Mass Storage Class.

The company reserves the right to change product specifications at any time without prior notice.

Figure 1 : Cosine Correction



6.2 General Attributes

Abbreviation Full Name	Unit	Abbreviation Full Name	Unit
CT Correlated Color Temperature	К	Duv CIE1960 uv color coordinate difference	e
The color temperature is the color radiated by a bl different temperatures. CCI has the color that is plack-body radiator.	ack-body radiator under he closest to the ideal	It is the uv distance between CIE1960 coordinate and t radiation with the same color temperature. The value of color temperature and color are closer to that of the bid positive uvice, indicate it is a closer to that of the bid	the Planck's blackbody close to 0 indicates the ackbody radiation. The
RI (Ra) Color Rendering Index		positive value indicates it is above the blackbody negative value indicates it is below the blackbody radi	y radiation, while the iation
s defined by CIE, R1~R8 represent the value of eig	nt standard colors, while	Ax CIE1931 color coordinate difference	
RI(Ra) is the average value of R1~ R8. The value uality of light source, while the value 0 indicates t	he worst quality of light	It is the x difference between CIE1931 coordina	ate and the Planck's
urce.		blackbody radiation with the same color temperature.	
1 × R2R15		∆y ► CIE1931 color coordinate difference	
arieties of color rendering index		It is the u' difference between CIE1976 coordina	ate and the Planck's
epresents the quality of light source, with the inde	kes corresponding to 15	blackbody radiation with the same color temperature.	
andard colors, including: R1: light grey-red; R2 turated vellow-green: R4: middle vellow-green: R5	dark grey-yellow; R3:	Δu' ► CIE1976 color coordinate difference	
phtblue; R7: light purple-blue; R8: light red-purple;	R9: saturated red; R10:	It is the u' difference between CIE1976 coordina	ate and the Planck's
aturated yellow; R11: saturated yellow; R12: satu	rated yello; R13: white	blackbody radiation with the same color temperature.	
kin color; R14: Leaf green; and R15: yellow skin co	lor.	Δν' ► CIE1976 color coordinate difference	
ıx ► Illuminance	lx	It is the v' difference between CIE1976 coordina	ate and the Planck's
is the light flux received by each unit area.			
p ▶ Peak Wavelength	nm	tc Footcandle	fc
is the wavelength with the highest power in the me	asured spectrum.		
.pV ► Peak Wavelength Value	mW/m ²	Purity Color purity	%
is the highest power in the measured spectrum.		It is the percent of the dominant wavelength in the sta closer the color purity is to 100%, the closer it is to the	andard illuminant. The
Dominate wavelength	nm		W/m ²
ne dominant wavelength is used to express the col	or of the measured light.	It is the irradiance within the range of the wavele	vv/11-
could be nybrided by the spectrum color of the andard illuminant E(x,y = 0.333, 0.333)	e wavelength and the	specification.	ingui specilieu ill'ule
Time Integration time	me	PPFD Photosynthetic Photon Flux Density	µmol/(m ² *s)
The integration time measured by the spectrometer	1110	It is the Photosynthetic Photon Flux Density defined in	1 400~700nm.
v X X Z ► CIE1931 color coordinate		PFD-R	µmol/(m ² *s)
hromaticity chart CIE 1931 by Commission Internati	onal de l'Eclairage (CIE)	PFD in range of 600~700nm.	r · · · · · · · · · · · · · · · · · · ·
Represent light color with plane (2-dimension) coord	inates (x, y).	PED-G PED in green field	umol/(m ² *s)
'.v' ► CIE1976 color coordinate		PFD in range of 500~600nm.	μιιοι (ιι - 3)
hromaticity chart CIE1976 by CIE Represent	light color with plane	PFD-B	umol/(m ² *s)
2-dimension) coordinates (u', v').		RED in range of 400- 500pm	p

6.2 General Attributes

6.2 General Attributes

Abbreviation	Full Name	Unit	
PFD	Photosynthetic Photon Flux Density	µmol/(m ² *s)	
Number of p time.	hotons in range of 380~780nm subjected by	unit area in unit	
PFD-UV	▶ PFD in UV field	µmol/(m ² *s)	
PFD in range of 380~400nm			
PFD-FR	PFD in FR field	µmol/(m ² *s)	
PFD in range of 700~780nm			

7.1 Q&A

The following situations are not fault. Please double check it before requesting for repair. If it doesn't work normally after the inspection, it could be caused by fault of the device. In this case, please take out the battery and contact the seller or the vendor for repair.

State : Power-on failure (No display)

- 1. Check whether the battery is installed correctly.
- Please don't install the battery inversely, or push it in violently, which may destroy the battery spring.
- 2. Check whether the battery runs out of power.
- Please charge the battery for 6hours for the first use. (Please refer to 2.1)
- 3. Check whether the battery connector is dirty.
- Please wipe it with dry cloth.

Why I feel the card is stuck when inserting and unplugging it?

It is the anti-shedding function designed specially. It prevents SD card shedding in case of collision under external force, which may cause write-in error.

What is the function of dark calibration?

The dark calibration is also known as zero calibration. As the temperature change of the environment affects the measurement results, the user is suggested performing dark calibration before measurement, so as to improve the measurement accuracy.

Why my SD card can't be used on PG100N?

The SD card should be formatted into FAT before being inserted into PG100N Premium. Moreover, the memory of SD card is required to be 1G or higher.

Appendix

Product warranty

Warranty Policy

UPRTEK provides the service of repairing or changing equivalent products for the customer in case of the material or functional defect and fault during the product warranty period.

1. Changing new product :

- If the consumer finds any functional defect or fault or finds any part missing within 7 days after purchasing the product, it should consult the original seller and report to the vendor immediately. Moreover, it should leave the contact information, so the customer service personnel of the original vendor will check it out and generate the number of changing new product for the customer. In this case, the original vendor provides the service of "changing new product" within 7 days.
- The customer should return the product to the original vendor within 30 days after getting the repair number. As for the international customer, it permits the flexibility of logistical time and expands the time for returning the product to the original vendor.

Remarks : It requires complete package when returning the product to the original vendor. There should be no part missing or scratch on the surface unless the part is found missing when the product is delivered. Under this circumstance, the original vendor reserves the ultimate right to determine whether to change new product.

2. Repair service :

- If it exceeds the period for changing new product (seven days), the functional non-compliance or defect found on the product should go through RMA workflow. When any product needs to be returned to the original vendor for repair, it should consult the business service personnel via Email, fax or phone call to apply for repair number before returning the product to the original vendor for repair service.
- After the original vendor receives the returned product, the internal engineer of the Company will check it initially and confirms the causes for product defect. If it is within the warranty period and it is the functional fault of the product, it should follow the general repair workflow. However, if the engineer checks it is human damage rather than functional fault, it is inapplicable to the warranty term.

Remarks : To avoid damage during the product transportation, we strongly recommend choosing international express service and protecting the product carefully.

Limited Warranty

The warranty term is inapplicable to the damage caused by unnatural

or external factors, such as the following circumstances :

- 1. When the fault is caused by the natural disaster and improper human operation rather than the product itself.
- 2. When the product is repaired or disassembled by others rather than the technician authorized by the company.
- 3. When the warranty volume label or disassembly-proof volume label is modified, damaged or gone.
- 4. When the product serial number is wrong, damaged or unclear.

Exemption from Liabilities

- UPRTEK is not liable to the product defect or damage caused by any factor during the transportation of sending PG100N series product for repair. It is recommended taking out the storage device, packing and transporting the product properly on your own before sending the product for repair.
- UPRTEK is not liable to the compensation for the operation loss, expected cost loss, data loss caused by or related to the usage of the product of the Company, as well as any other indirect, accident or derivative loss or damage provided it is permitted by the laws.

Applicable Subjects for Warranty Terms

UPRTEK's warranty service terms are only applicable to the consumers who purchase the company products through formal or legal sales channels.

Warranty Period

1. Host of PG100N series product :

UPRTEK provides two years of warranty service for all PG100N series products, with free calibration service for one time.

2. Product supplies and related accessories :

The product suppliers and the related accessories such as battery, tripod and neck strap, are excluded from the warranty service.

Services Provided by Authorized Agent or Distributor

- The qualifies agent or distributor may receive or deliver the host of MK350N Premium series product for basic inspection, so as to confirm whether the device needs to be returned to the original vendor for further calibration service.
- URL of qualified agents or distributors: www.uprtek.com.
- The basic inspection service provided for the consumer is charged based on the announcement made by UPRTEK.

Other Notes

UPRTEK doesn' t produce or manufacture all materials and parts of the product. If the target material and part is discontinued within the warranty period, UPRTEK is entitled to replace it with equivalent alternative to finish repair.

Delivery Methods

UPRTEK doesn' t produce or manufacture all materials and parts of the product. If the target material and part is discontinued within the warranty period, UPRTEK is entitled to replace it with equivalent alternative to finish repair.

Sending for Repair

Consumer may send the product back to the original vendor RMA repair service through either of the following two methods :

- The consumer sends the product to UPRTEK' s agent or distributor which will return it to the original vendor for repair.
- The consumer sends the product to UPRTEK for repair directly.

Service after Warranty Period

If any damage or fault occurs to PG100N series product after two years of warranty period, the consumer may still return the product to UPRTEK for repair. However, the repair service should be charged based on the product fault or damage condition. If the engineer finds the following situations, it is suggested purchasing new product :

- The MK350N Premium series product or part is not available anymore.
- The functions of the device can't be recovered due to the damage caused by water, strong collision, serious contamination or corrosion.
- The product is deformed due to falling or strong collision, and the functions can' t be recovered even if the main parts are replaced.
- The product is aging or used in adverse environment, so many parts don't work normally. In this case, it has to be changed.
- The part is not available even if it is it the warranty period.